

Volunteer Advocates Needed!

For Residents in Long-Term Care

The Northern Virginia Long-Term Care Ombudsman Program is looking for people who are **empathetic**, **diplomatic**, **assertive and skilled communicators** to be **Volunteer Ombudsmen**.

As an ombudsman you will be assigned to visit a local nursing home or assisted living facility, working to ensure that the residents' rights are being protected. You will help residents with problems that they are unable to resolve alone.

Volunteer Ombudsmen dedicate four (4) hours per week for one year. Visits must occur between 8:00 a.m. and 6:00 p.m. on weekdays. On-going training and support provided.

The next initial 3-day training will be **September 14, 15 and 25, 2009** 9:00 a.m. to 4:30 p.m.

For more information, please call **703-324-5861** or

Visit <u>www.fairfaxcounty.gov/LTCOmbudsman</u>

Serving the city of Alexandria and counties of Arlington, Fairfax, Loudoun, and Prince William through their Area Agencies on Aging.

Northern Virginia Long-Term Care Ombudsman Program 12011 Government Center Parkway, Suite 708 Fairfax, VA 22035-1104 E-mail address: nvltcop@fairfaxcounty.gov

The Northern Virginia Long-Term Care Ombudsman Program is committed to a policy of non-discrimination in all programs, services. To request reasonable accommodations or alternate formats, call 703-324-5861 or TTY: 703-449-1186.

"He looks into everything I ask him to, he checks it out and comes back later to let me know what's happening. He's good at that. You don't find that every day. He's nice! I smile every time I see him."

— A Nursing Facility Resident.